

Arctic Tails LLC

Contract and Medical Release

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The purpose of Arctic Tails Dog Daycare is to provide a safe, fun and stimulating environment for your dog(s). To insure the safety and health of your pet and our other guests we require all guests to comply with the following requirements:

Age/Requirements: All dogs must be 12 weeks or older to participate in the program. All male pups 6 months or older must be neutered. Females in season cannot use daycare/boarding services.

Vaccinations: All dogs must be current on Rabies, Distemper/Parvo, and Bordetella. A copy of the vaccination record is to be provided for our records.

Preventatives: All dogs must be on a flea, tick, and lice preventative such as Advantix II. Owners must administer treatment regularly to ensure effective treatment throughout the year.

Evaluation: All dogs new to the program must pass an evaluation first. This is a onetime process to determine the social skills and personality of your dog. We want to ensure that this environment will be good for your pet and that your pet will be ok in the environment.

Health: Owners will certify their dog(s) are in good health and have not been ill with a communicable condition in the recent past. If a health concern arises with your pet or any other pet in the facility, we will notify customers immediately. There are unavoidable viruses and conditions that we may experience in social settings/play groups, but we will make every effort to keep them to a minimum. If your pet is displaying any signs of illness, please notify us prior to bringing your pet to the facility. Should any pet become ill or need medical attention, we reserve the right to administer aid at the closest available veterinary facility. Any expenses incurred shall be paid promptly by owner.

Behavior: Owners will certify that their dog(s) have not harmed or shown aggressive or threatening behavior towards other dogs or people. Sometimes it is necessary to excuse a dog from the program to prevent any injury to themselves or others. If this happens it is not always a reflection of your dog's individual behavior but more often their ability to behave in a pack environment.

Daycare late charges and Policies:

The facility closes promptly at 7pm. A pet picked up after this time will be subject to a late fee of \$1.00 per minute. Any pet left 30 minutes after closing will be placed in boarding and cared for overnight at the rate of \$30.00 in addition to the 30 minute late charge. If the pet is left overnight it should be picked up by 7am the next day to avoid an additional \$30.00/day boarding charge. Daycare passes are non-transferrable. Daycare passes expire 6 months from date of purchase.

Injuries:

Arctic Tails promises to keep the safety of your pet and all guests a number one priority. We strive to maintain a controlled environment but there are inherent risks in all social settings. Arctic Tails will not be responsible for injuries resulting from normal play. If a dog should sustain an injury, we will notify the owner immediately and discuss a course of action. I understand and agree that I am solely responsible and liable for any harm, injury or other damages caused by my pet(s) while in the social, pack environment and/or engaging in dog play and related activities, and I agree to assume all risk and liability associated with such activities and my pet's participation therein. I understand and agree that, although Arctic Tails agrees to exercise due diligence and care in providing its services, Arctic Tails shall have no responsibility or liability for loss, injury or damage from disease, theft or fire or for any harm, injury or other damages caused by my pet to people, other animals, or property. I further agree to indemnify and defend Arctic Tails, its employees, members, directors, officers, volunteers, agents and representatives and hold them harmless, from any and all claims arising under or relating to my pet's participation in the activities.

Balance Due:

No pet will be released until all charges are paid in full or other arrangements satisfactory to our kennel have been made. The customer agrees to notify us in advance if there are any changes in the pet's pick up date. Any pet left uncalled for seven days from the scheduled pick up date, as noted herein, shall become the property of the kennel and may be re-homed as seen fit by the kennel owners.

Media:

By allowing your dog to participate in services provided by Arctic Tails, I hereby allow Arctic Tails to take photographs and/or use images of my pet in print form or otherwise, for publication or promotion.

Pet Name(s): _____

Owner Name: _____

Owner Signature: _____ Date: _____

For your convenience, changes have been noted in yellow